



BRING YOUR DREAMS.



## OUR VISION

We are a welcoming and inclusive community. Bring your dreams!

## OUR MISSION

To provide high quality of life through exceptional services and proactive solutions.

## OUR VALUES

Our organization operates through honest, service-oriented leadership with core values of integrity, accountability, and innovation.

# WHAT WE DO IS BIGGER THAN US.

Our community expects great things from us. Every employee adds value to the City of Brookings through distinct skillsets and essential services. You were chosen to be part of our team because of the core values and attributes you possess. Together, through servant leadership, we help shape the community to create a lasting legacy for all to reflect on with pride. As a team, we assist in "achieving dreams."

### BASIC RULES



#### COMMITMENT

Commitment to our vision, mission, and values



#### FAMILY

Family comes first and work should be fun.



#### LEADERSHIP

The leadership team will lead by listening, empowering, and standing behind employees.



#### POSITIVITY

All will be valued and treated positively with respect.



#### INNOVATION

All will cultivate a culture that welcomes innovative ideas through empowerment which enhances our services.

### EXPECTATIONS

We will work collaboratively, function as a cohesive team, and foster an environment of positivity.

We will be informed and engaged.

We will seek to understand citizens and others from their perspective.

Customer service is a priority. We will demonstrate professionalism, respect, courtesy, and responsiveness through exceptional services.

We will seek improvement through expertise, insights and training.

We will capitalize on leadership and training opportunities to expand our collective knowledge and improve the organization.

We will consistently perform operations in a safe manner and any concerns will be reported immediately.

We will be good stewards of the City's resources.

## TOGETHER WE REPRESENT THE CITY OF BROOKINGS